



WATER RESTRICTION FINES APPEAL FORM

DOC NO	CS 66
PAGE	1 of 1
REV	01
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REF NO: _____

WATER RESTRICTION FINES APPEAL FORM

A customer may appeal in writing in respect of the fine imposed as reflected on the account rendered in terms of section 62 of the Local Government: Municipal Systems Act (Act No 32 Of 2000).

An appeal in terms of Ilembe District Municipality By-Laws section 24.1 must be made in writing and lodged with Sembcorp Siza Water (Pty) Ltd within 21 (twenty one) days after the customer became aware of the fine imposed and must:

- Set out the reasons for the appeal
- Submit documentation supporting the reasons for the appeal

The customer shall not be liable to pay the fine reflected on his account until the appeal process has been finalised, however, the monthly billing must be paid timeously.

Customer Name: _____

Customer Account Number: _____

Customer Physical Address: _____

Amount : _____

Reasons for Appeal: _____

Outcome of Appeal: _____

For Office Use Only

Credit Adjustment: R _____

Account Credited: Yes No

Authorised by: _____

Date: _____

**SP Misra
 Managing Director**